

CONNECTIONS/SITE LAYOUT

FUTURE/STILL EXPLORING

PREFERENCES

RESPONSE

- Accessible by public transport/ Appropriate transport links
- Good lighting when dark for pedestrian routes and parking

- Collaboration with Bertha Park Residents Group. PKC, Community Transport Association

PARTIALLY

- Designated staff and visitor parking
- Clear points of entry visitor/delivery reception points & resident concierge
- Vehicle service routes away from public areas to minimise disruption

- Increased parking spaces around site.
- A main entrance of each residential service gives a clear point of entry for deliveries and visitors to each service. Possibly Community Hub will offer opportunity for resident concierge
- Vehicle routes around circumference of site. Alternative access points may be available in future.

WE DID

- Main pathways sheltered from wind using building or landscape
- Drop off points and covered areas for waiting
- Parking located with easy route for deliveries; equipment, supplies for kitchen and housekeeping
- Goods delivery area
- E-vehicle charging points and e-bike charging
- Pedestrian routes and parking
Pedestrian routes and parking have good visibility.

- Path linking community hub and residential services sheltered from wind by maintenance buildings and covered
- Situated near each service main entrance
Drop off bays can be used for deliveries.
- At least 8% EV Charging spaces with capacity to increase
- Parking situated around site. 76 - 80 parking spaces.
Rybka and Erz to continue co-production to explore options for lighting

CONNECTIONS/SITE LAYOUT

PREFERENCES

RESPONSE

FUTURE/STILL EXPLORING

- Clearly signposted
- Secure Storage Yard
- CCTV/Security
- Potential to use school for overflow parking
- Possible that parking facilities could be used at certain times.

PARTIALLY

- Bin/recycle stores out of sight of main public.
- Plant area should be accessible without impacting function of facility ?
- Secure storage facilities for FM accessible without impacting customer
- Sufficient goods distributed storage
- Near main entrances of each service but discreet. Option to relocate to one store point in the future to fit in with vehicle access route.
- Plant rooms are positioned at the end of the services so should not impact residents. Unsure of position in Community Hub
- We continue to explore options of storage. Storage provisions are included in design

WE DID

- Safe and accessible pathways on site - recreational pathways ideally can accommodate 2 wheelchairs
- Accessible pathways to nearby outdoor spaces
- Space to facilitate expansion in future
- Adequate provision for parking of bikes, e-bikes close to main entrance.
- Direct access from outside to units/office spaces
- Ease of access for blue light traffic and services
- Safe and accessible pathways planned throughout site to lead to external destinations.
- South of site has potential for further development
- Bike shelter near to entrance of Community Hub and route to residential services
- Staff space in link area near to outdoor access
- Road around site two car width suitable for blue lights. Can access full circumference of site.

FIRST IMPRESSIONS

FUTURE/STILL EXPLORING

PREFERENCES

- Landscape integral part of design.
- Have natural light, well ventilated use eco-friendly material

RESPONSE

- Landscape and green space considerations influenced site layout and boundaries. Future step: Focus groups with stakeholders to evolve design.
- Next stage of design will expand on detail regarding glazing/windows/materials

PARTIALLY

WE DID

- Somewhere to sit at entrance and private back doors to flats to provide shelter from wind
- Main entrance to overall facility - easy to find
- Routes to entrance should be wide enough for 2 wheelchairs and fully accessible (smooth/flat)
- Private covered areas outside of studios
- Community Hub will have visible main entrance off high street
- Large accessible pathways to entrance. Wide enough for 2 wheelchairs

ON ARRIVAL

FUTURE/STILL EXPLORING

- Barrier free paths
- Reception desk/height needs to offer security whilst not providing a barrier
- Information points

PREFERENCES

RESPONSE

- Captured in next stage of design.
- Community Hub design still to be developed
- Captured in next stage of design.

PARTIALLY

- Reception areas should allow for confidential discussion (separate room)
- Staff base office to be well connected to reception/arrival space.

- Area in link could have booths for confidential discussions??? Services do have 1;1 small room for confidential discussions. Each service has it's own entrance.
- Staff office based in link is close to entrance.

WE DID

- Disabled parking next to main entrance
- Main entrance/arrival provide direct access to residents & visitors to shared spaces
- Small cafe space & toilets at entrance
- Quieter spaces to allow choice
- Lounge/sitting/wating area
- Sufficient storage for wheelchairs & equipment

- Link entrance has direct access to residents and visitors shared space
- Community hub design to be developed. Link entrance has WC nearby and a space where people can meet.
- Smaller lounge areas. Versatile space in the link
Sensory room in the Link
- Seperate wheelchair storage space for every Studio Flat. (Community Hub design to be developed).

MOVING AROUND

FUTURE/STILL EXPLORING

PREFERENCES

RESPONSE

- Efficient storage space for equipment in corridors (no obstruction)
- Wheelchair parking throughout accommodation and communal facilities
- Identifiable features to aid orientation - spaces assist wayfinding
- Accessible woodland/ nature walks with level surface link to covered open areas

PARTIALLY

- Alcove seating opportunities in longer corridors

- Opportunities to sit in Link area. Dining and lounge areas allowing resting spots

WE DID

- Feel homely and not institutional
- Routes around facility short, with clear access to views where possible & natural light
- Wide corridors allowing wheelchairs to pass. Avoid tight corners
- Easy level access. Lifts where required
- Minimise number of doors
- Clear routes and direct access to studio
- Provide accessible toilets directly off of circulation for visiting family and friends
- Centralising facilities -flexible open spaces

- Office spaces discreet and away from living areas. Priority to design a homely environment which we will continue to work towards
- Dining area and kitchen central for residents. Glazing to give natural light planned and will be defined at next stage
- Corridors 1.9 meters and wide for 2 wheelchairs
- Passenger lift.
- Doors only where required for fire regulation/privacy and security
- Covered link with access to Community Hub
- Accessible toilet (not changing place) in Link
- Link building offers flexible open space

LIVING SPACES

PREFERENCES

RESPONSE

FUTURE/STILL EXPLORING

- No evidence of intrusive noise and smells
- Homely, clean and tidy.
- Good use of colour and artwork to promote calming environment
- Good sound attenuation
- Flexibility of showering options. eg fold down showering bench
- Sensory bathroom lights with music, jacuzzi
- Screening by beds to provide privacy
- USB Charging points
- Separate facility for accomodating visitors, nurse led care, family rooms/end of life
- Option to have control over security of their bedroom

- Residents will be supported in future to choose décor to make homely.
- Still to explore material options in next stage of design process
- Explore options in next stage of design process

PARTIALLY

- Warm and comfortable - fresh air and natural light
- Good amount of storage space for equipment
- Tracking hoists well designed and integrated
- Bedrooms with good views to outdoors - floor to ceiling windows. Direct access to outdoor space

- Still to explore heating options in detail. Large windows and doors to allow for good ventilation and natural light in studio flat
- Storage cupboard for wheelchair which could store other items. Still to explore other options for larger equipment.
- Consideration given to hoist design, function and maintenance. To be explored further.
- Doors to external private area. Windows to be discussed at next part of design phase.

WE DID

- Use their own space as they want - options to have kitchenette/laundry facilities

Workspace table for arts and crafts

Versatile rooms - adaptable to individual needs

- Sufficient space to move around.
- Residents have opportunity to control own environment
- Good wi-fi proviodion for technology: connect with family, friends and environment
- Seating areas for families inside and outside rooms
- Bathrooms suitable for wheelchair access and hoisting

- Large living space that can accommodate individuals accessories/Furniture and adapt to suit needs. Smart technology

- Large rooms 25m2 en-suite 8m2?

- Adaptable Accessible Environmental Controls

- IT team and M&E working towards this

- Large rooms and private space outside can accommodate seating
- Bathrooms large enough for wheelchair access and hoist.

SHARED INDOOR SPACES

PREFERENCES

RESPONSE

FUTURE/STILL EXPLORING

- Resources such as Hydro pool, rebound, library, accessible gym, gardens
 - Multi purpose activity space (art, music, drama, cinema, theatre, bar, social hub) allows those CS support to come together
 - Different zones - more interactive with public in some spaces
 - Access to catering facilities near main entrance
- Community Hub design to be developed.

PARTIALLY

- Discreet care staff area to ensure services remain homely
 - Different zones - spaces with greater privacy (acoustic and visual)
 - Adaptable space allowing for group activities and 1:1 activities
 - Relaxing spaces for retreat
 - Developing life skills access to communal kitchen
 - Consider spaces and process for mealtimes
 - Spaces where family and friends can be included
- Staff area in link building.
 - Link building and residential services offer a variety of spaces/ different zones. Community Hub design to be developed
 - Community Hub design to be developed. Link building offers versatility
 - Community Hub design to be developed. Residents will have facilities in their service to access
 - Community Hub design to be developed. Option of 2 dining areas per service in addition to lounge. Process still to be defined.
 - Community Hub design to be developed. Tea prep areas available on each floor of each residential services

WE DID

- Dining separate to lounges
 - Small intimate residents lounge/cafe
 - Flexible multi-use space with ability to corner off sections for different activities
- A lounge on each floor of each residential services.
 - Dining areas can be sectioned off with floating walls??

SHARED OUTDOOR SPACES

PREFERENCES

RESPONSE

FUTURE/STILL EXPLORING

- External space with scope for outdoor gatherings
- Fully accessible sensory gardens - stimulating through colour, touch, smells; mirrors and activities
- Externally accessed toilets/changing places
- Covered external smoking areas
- Raised flower beds
- Greenhouse /sun lounge for customers and families
- Spaces to relax - external areas with shelter
- Outdoor wheelchair activities eg accessible swings, roundabouts

PARTIALLY

WE DID

- Covered areas close to the building to shelter from sun and rain.
- Hedges or fences not walls to provide boundaries with a range of heights
- Canopy roof overhang

SUPPORT SPACES

PREFERENCES

RESPONSE

FUTURE/STILL EXPLORING

- IT suite
- Integrated in-house therapies team
- Opportunities to connect with wider community through activities
- Shared community facility
- Multi use space for on-site dentist, hairdresser
- Day spaces with access to work benches
- Gaming and VR experiences
- Tech enabled care
- Flexible space for use by 3rd sector organisations to provide information and offer support for families. Visible area
- Meeting rooms/education areas and waiting areas for individual use or area for special events.

- Community Hub design to be developed

PARTIALLY

- Accessible laundry

- Residents have opportunity to have laundry facilities in there flat.

WE DID

- Accessible cooking facilities
- Sensory room
- 1:1 small catch up areas and direct access to staff

- Tea prep area with adaptable accessible equipment. Access to hob and oven. Adjustable height worktops
- Situated in link. Community Hub design to be developed.
- Link building and residential services offer a variety of spaces/ different zones. Community Hub design to be developed

WELLBEING

PREFERENCES

RESPONSE

FUTURE/STILL EXPLORING

- Staff time for use of facilities eg gym, pool
- Technology to assist communication and allow supervision without being on call - future
- Provision for staff to sleepover in emergency
- Consider free staff meals

PARTIALLY

WE DID

- External areas where staff can walk
- Dedicated place for staff to make food/refreshments
- Dedicated changing/shower area for staff
- Lockers/Personal storage area for staff
- Dedicated staff toilet
- Suitable WC for use of visitors
- Not dedicated to staff
- Accessible WC in link building available for visitors, at the entrance of each service and on first floor. Community Hub design to be developed.

SUPPORTING RELATIONSHIPS AND TRAINING

FUTURE/STILL EXPLORING

PREFERENCES

RESPONSE

- Greater staffing of key resources, activities, mealtimes
- Flexible and agile spaces for group learning and access to IT
- Flexibility for rooms to support visiting services, students, and cater for their specific needs
- Care space to support pop up services

PARTIALLY

WE DID

- Multi functional space for staff meetings (20-25 staff) / social spaces with access to kitchenette
- Interview rooms/spaces for meeting with family members
- Team leaders based within services and accessible

- Multifunctional spaces available in link and large enough to accommodate 20/25 members of staff with tea prep close by
- Link building and residential services offer a variety of spaces/ different zones. Community Hub design to be developed
- Staff area within link and Offices within services are both accessible . Community Hub design to be developed.

STAFF WORKING ENVIRONMENT

PREFERENCES

RESPONSE

FUTURE/STILL EXPLORING

- Ability to personalise workspaces
- Avoid overheating and glare on monitor via rooflights
- Internal finishes and maintenance must be considered from a cleaning and maintenance perspective

Still to define in later stage

PARTIALLY

WE DID

- Staff can control temp in staff workspaces
- Flexible, agile, efficient working spaces to suit variety of working environment; hot desk, shared workstations, bookable pods.
- Consider location of staff offices - accessible/purposeful engagement. Reducing intrusion to peoples home.
- Enable effective communication over 2 floors with considered flexible routes

- Staff area in link will offer flexibility and variety of spaces. Community Hub still to be developed.
- Staff offices accessible and can be accessed without entering communal space in services.
- Options of stairs, lifts, dining areas central to service. Communication method to be explored.

FACILITIES MANAGEMENT

PREFERENCES

RESPONSE

FUTURE/STILL EXPLORING

- Facility to be easy to clean

- Internal materials still to be explored in later stage of design process.

PARTIALLY

- All routes to dining areas should be indoors - no disconnect services

- All connections to dining areas in residential accommodation is indoors. Routes to Community Hub not indoors but will be sheltered.

WE DID

- Distinct main kitchen area
- Size of kitchen should be appropriate for preparing customer meals and potential cafe
- Customer access whilst serving food and hot drinks should be limited for safety reasons.
- Corridors free of clutter eg kitchen trolleys.
- Consider including provision for washing machines to be included in flats for those customers who wish to do their own laundry.

- Both satellite kitchen and main kitchen are distinct areas.
- Co-production with catering team allows adequate space in kitchens.
- Provisions and processes to support safety
- Storage and adequate space in kitchen to avoid clutter in corridor
- Size of flats and plumbing allows opportunity for residents to have washing machine in their living space.